

Privacy Policy

Grooblue is responsible for the processing of personal data as outlined in this privacy policy.

Contact Information:

- Email: hello@grooblue.com
- Phone: +31(0)622863927

H. Huisman is the Data Protection Officer at Grooblue and can be reached at hanna@grooblue.com.

Personal Data We Process Grooblue processes your personal data because you use our services and/or because you have provided this data to us. Below is an overview of the personal data we process:

- First and last name
- Email address
- Company name
- Phone number

Special and/or Sensitive Personal Data We Process Our website and/or service does not intend to collect data about website visitors under the age of 16 unless they have parental or guardian consent. However, we cannot verify the age of visitors. We recommend that parents be involved in their children's online activities to prevent the collection of data about children without parental consent. If you believe that we have collected personal data about a minor without such consent, please contact us at hello@grooblue.com, and we will delete this information.

Purpose and Basis for Processing Personal Data Grooblue processes your personal data for the following purposes:

- Sending our newsletter, satisfaction surveys, and/or orders

How Long We Keep Personal Data Grooblue does not retain your personal data longer than strictly necessary to achieve the purposes for which your data is collected.

Sharing Personal Data with Third Parties Grooblue only provides data to third parties if necessary for the execution of our agreement with you or to comply with a legal obligation.

Viewing, Modifying, or Deleting Data You have the right to view, correct, or delete your personal data. You can do this yourself through the personal settings of your account. Additionally, you have the right to withdraw your consent for data processing or object to the processing of your personal data by our company. You also have the right to data portability, which means you can request that we send the personal data we hold about you in a computer

file to you or another organization specified by you. If you wish to exercise your right to object and/or right to data portability or if you have other questions/comments about data processing, please send a specified request to hello@grooblue.com. To ensure that the request for access is made by you, we ask that you send a copy of your identity document with the request. In this copy, make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number, and Citizen Service Number (BSN) black. This is to protect your privacy. Grooblue will respond to your request as soon as possible, but in any case within four weeks. Grooblue also wants to point out that you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority.

How We Secure Personal Data Grooblue takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized modification. If you believe that your data is not properly secured or there are indications of misuse, please contact us at hello@grooblue.com